FAQ:

- What should I do if I can't attend my appointment? Please cancel as early as possible by e-mail or via the communication method you have agreed with your counselor.
- What if I arrive late? If you arrive more than 10 minutes late without prior notice, you will need to reschedule your appointment.
- What if I can't find the room? Get in touch with your counselor for assistance.
- Can I also attend with a partner? The language learning consultation is primarily designed as a 1:1 consultation to provide personalizes support for you and your language learning journey. However, you may attend in pairs or small groups by prior arrangement.
- Who can participate? International students and doctoral candidates participating in the InDiGU-PLUS program.
- Can I participate if I am not currently enrolled in a language course?
 Yes, the only requirement is that you are an international student or doctoral candidate involved in the InDiGU-PLUS program.
- How often are the language learning consultations held? You can attend the consultations as frequently as you like, typically once a week. On average, the counseling process consists of 3-4 meetings.
- Can I attend just once? Preferably not, as language learning is a continuous process. To achieve sustainable progress and effectively anchor new learning strategies, we recommend attending multiple sessions.
- Which languages is the language learning consultation available for?
 It is primarily for students looking to improve their German skills.
- In which languages is the consultation offered? German, English, and other languages upon request.
- What target language level should I have for the consultation? The language learning consultation is open to all levels.
- I have another question. Feel free to contact us via email.